

COLLABORATION

The way we interact and collaborate with each other has changed dramatically as the world has become increasingly reliant on digital technology. Businesses, hospitals, universities, and other organizations are rapidly adopting collaboration technology that enables end users to more easily and effectively share information, no matter who they are or where they are located.

Today, the work of business and industry necessitates the collaboration of teams spread across time zones. Organizations everywhere are seeking stronger employee engagement to enable more productivity. More effective collaboration helps organizations work smarter and more productively.

AXELLIANT OFFERS ON-PREMISES, CLOUD-BASED, AND HYBRID BUSINESS COLLABORATION SOLUTIONS TO HELP YOU CREATE A CONNECTED, FLEXIBLE, AND SCALABLE ENVIRONMENT.

1

CONFERENCING

Build corporate identity across geographies. Our conferencing solutions, which are built for your specific communication needs, create a live, face-to-face meeting experience over the network with high-quality, lifelike audio, and video to all users and environments. The deployment of conferencing solutions facilitates more customer meetings while reducing travel supporting more efficient internal communications.

2

WEBEX CALLING

Business tools must help employees communicate and collaborate efficiently with colleagues, partners, and customers. Highly complex collaboration tools can lead to costly delays, lost productivity, and missed opportunities. The Webex Calling phone system is built on Cisco's industry-leading VoIP platform, which is now offered together with best-in-class meeting and collaboration tools from Webex. Simplify your business communications.

3

CUSTOMER EXPERIENCE

Customer experience is becoming a strategic imperative for how businesses compete and differentiate their brands. At the same time, customers want to reach out in a wide variety of ways, such as voice, email, text, chat, and social media, making it challenging for contact centers to manage all these channels and route customers to the right resources.

4

TEAMS

Successful businesses have historically leveraged the power of teamwork to promote productivity and profitability. Today, the most effective teams are comprised not only of internal personnel, but also external consultants, partners, customers, and even competitors and they are brought together across geographies that transcend borders and time zones.